Digital transformation in public administration: interaction between institutions

Focus

Digital transformation of business processes

Departments and offices

- Redesigning and digitising own business processes
- Legal tasks, Federal Council decisions, legislature planning and aims
- Federal Digitalisation Council, Conference of Secretaries General (CSG)

Digital transformation at federal level

Swiss Digital Administration (SDA)

- Coordinating and promoting digital transformation of the public administration at all three levels of government
- Public law framework agreement for the SDA, implementing the 2020VISION Swiss eGovernment Strategy, ‘National infrastructure and basic services of the SDA’, continuing the ICT work programme
- Political and operational management body with members of all levels of government, assembly of delegates, exchanges, working and project groups

Digital transformation of Federal Administration

Digital Transformation and ICT Steering Sector (DTI)

- Digital transformation of the Federal Administration, management of standard services, using synergies for specialist applications between departments
- Digital Switzerland Strategy with action plan and Federal DTI Strategy with master plan and strategic initiatives
- Federal Council committee on digitalisation and ICT, Digital Switzerland committee meeting, Conference of Secretaries General (CSG), Federal Digitalisation Council and expert committees

Security aspects of digital transformation

National Cyber Security Centre (NCSC)

- Cyber security for the administration, private sector, educational institutions and the Swiss population
- National strategy for the protection of Switzerland against cyber risks (NCS) and implementation plan
- Federal Council Cyber Committee, Cyber Core Group (CyCG), NCS Steering Committee (NCS StC), IT Security Committee (ITSC)